

Iwakuni from Narita International Airport

This brochure is designed to supplement the instructional video and give you step by step instructions to get you and your family from Narita International Airport to Marine Corps Air Station Iwakuni.

You will be arriving at Narita International Airport in Tokyo and taking a shuttle bus to Haneda Airport. From there you will fly to Hiroshima Airport then take another shuttle bus to Hiroshima Station to catch the Shinkansen (or bullet train) to Iwakuni.

Customs and Immigration

Upon arrival in Tokyo, you will need to claim your luggage and proceed to quarantine, passport control, baggage claim, plant and animal quarantine and customs. Passengers will receive a quarantine questionnaire while on board the aircraft. Please fill in the necessary information and submit at the Quarantine counter on arrival. You will then proceed to passport control before picking up your luggage at baggage claim. Check your flight number and go to the baggage carousel. Please check your baggage claim receipts when retrieving baggage. · Baggage carts are available around the carousel if you have many items of baggage. Passengers bringing plants (including fruits, vegetables, and seeds) or animals (including hams, sausages, and other meat products) into Japan must have them inspected at the Plant and Animal Quarantine counter. Items brought into Japan from overseas must be declared on arrival. · Passengers who have not exceeded the duty-free allowance and have nothing to declare should go to the Green Counter. All other passengers, or passengers who are unsure should go to the Red Counter.

After you clear customs and immigration, please proceed to the arrival lobby. There are luggage carts available at no charge at various locations throughout the airport. You will need to re-check your luggage when you check in for your next flight.

Cash Services



You should change money before you leave the airport. It will be difficult and time consuming to try and change money at a bank in town. Businesses do not accept other than Japanese currency.

Many businesses will not accept credit cards. Both airport terminals have ATM's on the arrival floor. Each has a VISA machine which will issue cash to PLUS system cards. The minimum amount is 10,000 Yen. Citibank ATM's work with both Cirrus and Plus cards and will issue 1,000 Yen notes. There are also American Express cash machines which only issue 10,000 Yen notes. There is a money exchange located immediately to your right as you enter the arrival lobby.

Money Exchange

The exchange services are located in various places in Terminal 1, 1st, 2nd and 3rd Floors just look for the signs. Exchange counters on the 1st floor are open early and late in rotating shifts. The Exchange services will work with cash or traveler's checks. They will not accept credit cards.



It is recommended to have approximately 20,000 yen per person or roughly \$190 each. This will cover your ground transportation fees and money for food.

Luggage Delivery



If you wish, you can have your luggage delivered to Iwakuni. There are many agencies to choose from, but the Black Cat delivery is authorized to come aboard the base.

These services are located to your left at the end of the terminal as you enter the arrival lobby. Should you use Black Cat, the delivery address will be the Kintai Inn, Building number 606, MCAS Iwakuni, phone number is 0827-79-3181 . The cost is 2,000 to 4,000 per piece depending on size. It takes about one to two days for delivery.

Haneda Shuttle

Tickets for the shuttle to Haneda can be purchased at the Airport Limousine counter located to your left as you enter the arrival lobby. Attendants speak English and you will need to know which aircraft carrier you will be using to fly to Hiroshima as this will determine which bus stop you will exit upon arrival at Haneda. This service is 3,000 yen per person and they will accept visa or cash. The bus stop to board the bus for Haneda is number 3 and is located to the right as you exit the airport.



DoD Liaison Counter



If you have any problems or questions, there is a DoD liaison counter which is open daily from noon to 8 p.m. on the 1st floor in terminal 1 to assist all DoD passengers. This counter is also located to your left as you enter the arrival lobby. It is a small counter with a sign in front.

If you arrive in Terminal 2 and want assistance from the DOD liaison, proceed outside the airport and go to bus stop 8 or 18. The bus will bring you to terminal 1 and the ride is free. Enter terminal 1 on the first floor and immediately turn right and look for the sign. The DoD representative can assist you with directions to your final destination.

There are two flights daily from Narita International Airport direct to Hiroshima. Depending on your arrival time into Narita, you might have to take the shuttle to Haneda Domestic Airport to fly to Hiroshima. If you are able to fly direct, you will simply need to transfer to Terminal 2. The shuttle bus for Terminal 2 stops at bus stop number 6.

After you locate your stop, wait in line until the bus arrives. Once the bus arrives make sure it is the bus to Haneda as more than one bus uses the same stop. However, your departure time is located on your ticket and there are English signs on the side of the bus to let you know the bus's destination. Your baggage will be checked on to the bus as you get on. Make sure you hold on to your claim ticket as you will need it to claim your luggage. The bus ride to Haneda is usually 45 Minutes but can take up to three hours depending on traffic.

Haneda Airport



Once you arrive at Haneda, claim your baggage from the bus personnel. Proceed to your perspective airlines ticket counter to check in. After you check in, you will need to check your baggage at the baggage counter.

Hold on to your claim tickets as you will need them once you arrive in Hiroshima.

There are no meals provided on this flight. However, there are many restaurants and food vendors located throughout the airport, both outside and inside the departure area.

Your flight will begin boarding 15 minutes prior to departure. Your flight is approximately one hour and 20 minutes.

Hiroshima Airport

Once you have arrived in Hiroshima and depart the aircraft. You will head to the baggage claim to claim your luggage. Look on the Marquee for your respective flight number. There are only two turnstiles at the baggage claim area and only one arrival area. If you are sponsored and traveling with family members, you should meet your sponsor directly outside the baggage claim area. If you do not have a sponsor, you will need to purchase a shuttle bus ticket to Hiroshima Station.

The ticket counter is located to your left as you exit the baggage claim area. These are automatic ticket machines and the cost is 1,800 yen per person. Purchase a ticket to Hiroshima. Departures are every 20 minutes. The shuttle ride is approximately 45 minutes depending on traffic.



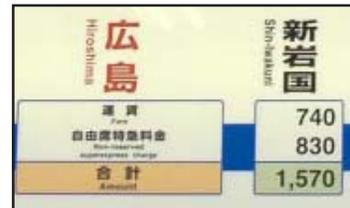
Hiroshima Station

Once you arrive at Hiroshima station, cross the street and enter the train station. Ticket machines for the shin are located ahead and to your left. Hiroshima station accepts government vouchers, cash or most major credit cards.

The cost is approximately 1,570 yen per person. You can purchase tickets through the automatic ticket machine.

There is a sign in English to let you know the cost to Iwakuni. There are two amounts depicted. One is the cost for a platform ticket and the other is the cost for the train.

You will need to purchase both.



Hiroshima 広島	新岩国 Shin-Iwakuni
運賃 Fare 自由席特急料金 Non-reserved shinkansen charge	740 830
合計 Amount	1,570

Once you purchase your tickets, head to your left and up the escalator. Follow the signs to the shinkansen. On the second floor, the entrance is located directly ahead of you. Place your tickets in the card slot of the turnstile and wait for the doors to open. Or you can hand your tickets to the attendant at the window.

The platform for your train is located on the left. But you should double check the train monitor. The monitors are in English and Japanese. Match your train number with the numbers listed. The monitors will show which platform your train will be arriving on. Normally trains to Iwakuni depart from platform 11. You will be taking the Kodama train line bound for Hakata. Ensure you do not take the Nozomi to Hakata as this is an express train that does not stop in Iwakuni.



Once on the platform you will notice there are different car numbers and corresponding numbers on the floor. There are several different train lines that operate through Iwakuni. The Kodama train signs are blue. The train signs are also in English located on the side of the train.

Find the number for the car number where your seats are located. These let you know where to stand to board your train. You have about three minutes to board your train so when it stops it is imperative to be at the proper number.

Boarding the train is simple once you get to the correct number. Seats are assigned unless you purchase unassigned seats, which is a first come first serve basis. You can place your luggage in the overhead compartments or behind the seats at the end of the car. Keep in mind that space is limited behind the seats.

The train ride to Iwakuni takes about 20 minutes.

Once you exit the train, head to the right and down the stairs to the exit turnstiles. Place all your train tickets in the card slot and wait for the doors to open. Head to your right and exit the train station.

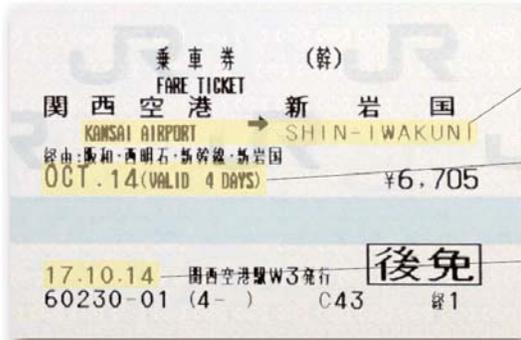
Once you exit the train station, taxis are located to your left. Most taxis can access MCAS Iwakuni, but ask your taxi driver before getting in.

The Taxi ride to the air station takes about 20 minutes. Once arriving at the gate, please have your ID cards ready and welcome to Iwakuni.

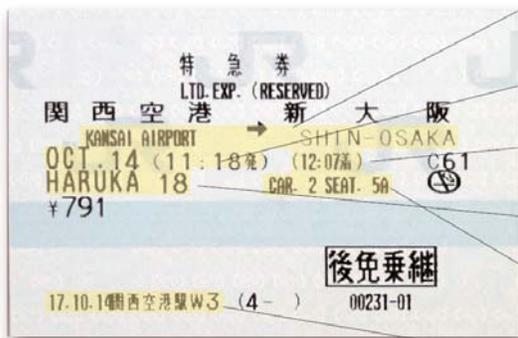


The Iwakuni-bound trains come in three sizes. Above is a diagram depicting which cars are smoking and non-smoking and which are reserved. The reserved cars have a green sign.

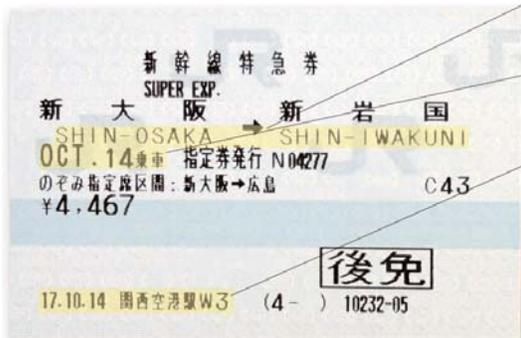
Understanding Your Tickets



- Origin and Destination
- Validity Period
- Date and Place of issue

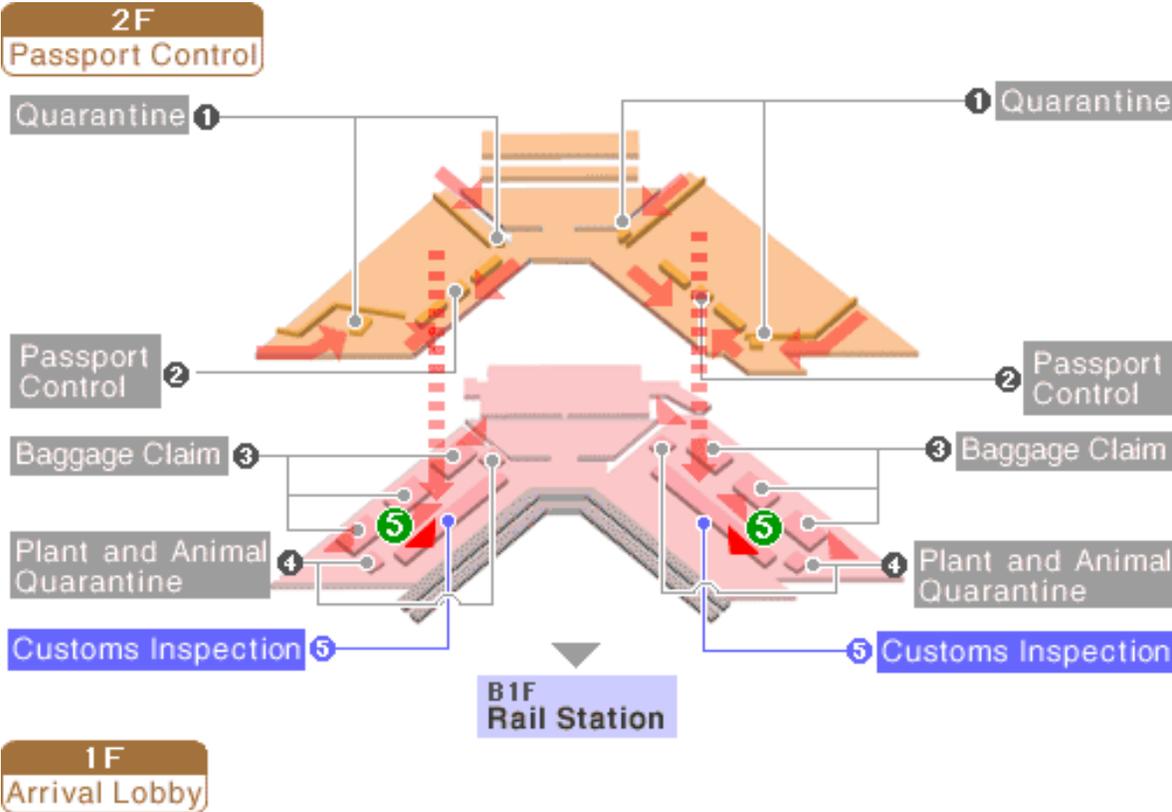


- Origin and Destination
- Date and time of departure
- Time of arrival
- Train number
- Car, seat and row number
- Date and place of issue



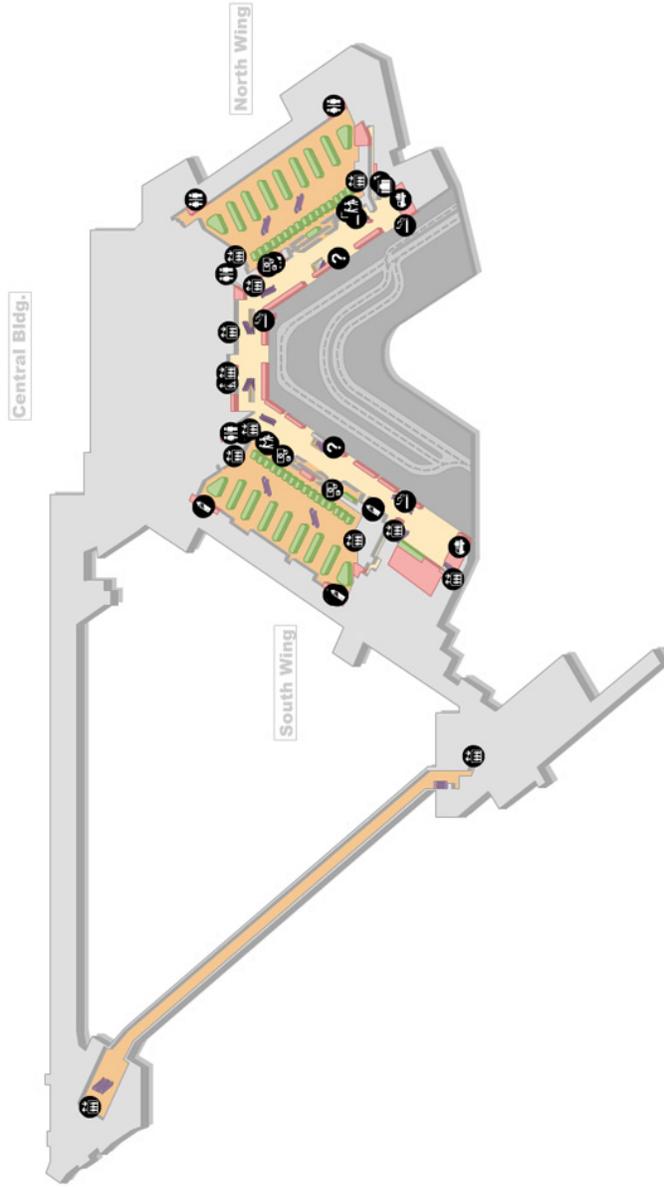
- Origin and Destination
- Date of departure
- Date and place of issue

Narita Customs and Immigration



Narita Airport Information

- 5F
- 4F
- 3F
- 2F
- 1F
- B1F

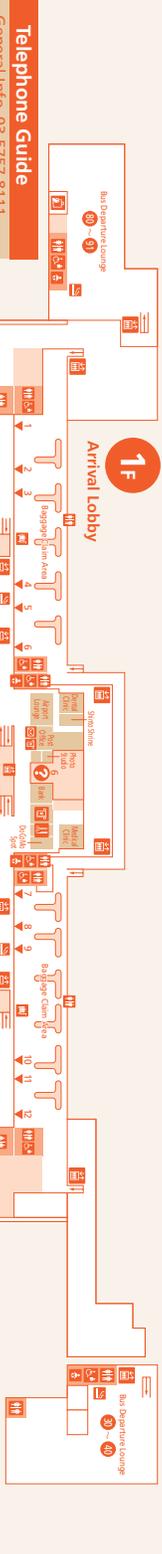
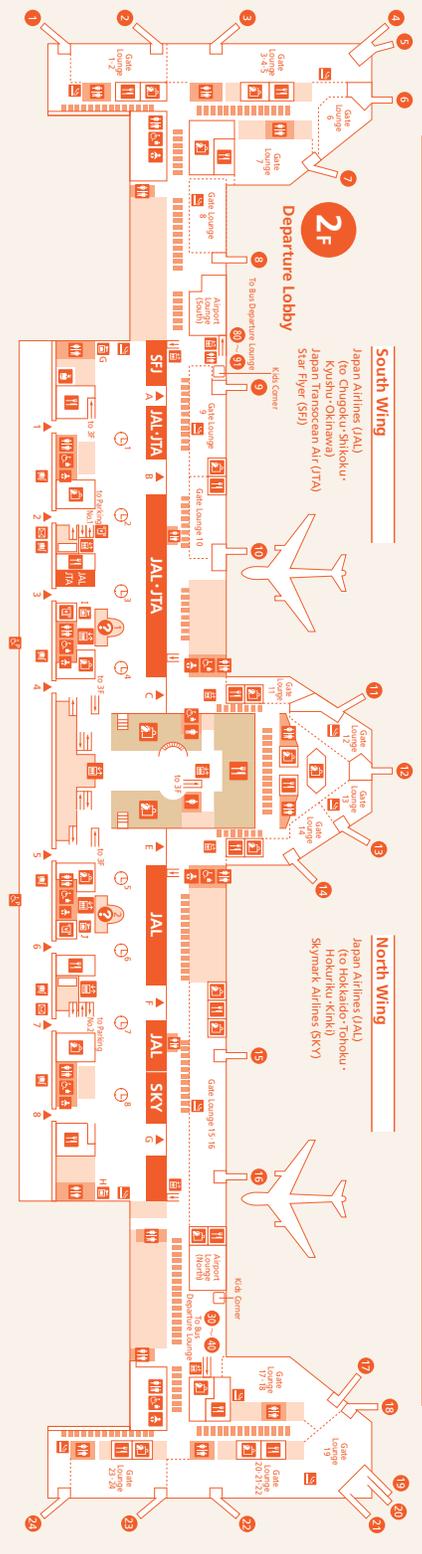


- Shops & Services
- Service Counters
- Information
- Elevator
- Rest Room
- Audio Video Room
- Nursery
- Smoking Area
- Meeting Point
- Connecting Flights
- Bank/Money Exchange
- Post Office
- Baggage Delivery
- Baggage Storage
- Dayrooms & Showers
- Children's Playground
- Railway
- Observation Deck

Haneda Airport Information

Haneda Airport Terminal 1 Information Guide B1F~2F

See rear side for details on 3F~RF
Japan Airport Terminal Co., Ltd.



Telephone Guide

General Info. 03-57-81111

Ticket reservation

Big Bird Innervations	03-3433-3511
Japan Airlines (JAL)	03-5777-0000
Skymark Airlines (SKY)	03-5433-7670
Star Flyer (SF)	050-201-51489
JANA	01-20-029-222
Hokkaido International Airline (ALO)	03-6428-9712
Skynet Asia Airways (SNA)	0120-737-283

Parking

P1 Parking (Terminal 1)	03-5757-8191
P2 Parking (Terminal 2)	03-5757-8191
P3 Parking (Terminal 2)	03-6428-8486
P5 Parking (International terminal)	03-5757-8191

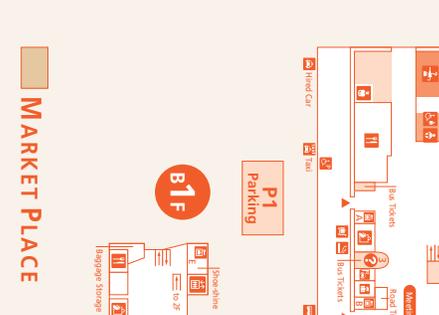
Transportation

Tokyo Monorail (Terminal 1 Station)	03-5757-0611
Tokyo Monorail (Terminal 2 Station)	03-5757-0627
Keikyu Line (Haneda)	03-5757-7465
Innovative Bus (Haneda)	03-5750-6311
Utsunomiya Bus	03-5757-8107

Air Lines / Inside Cabin

JAL/UTA	03-5756-3376
QK/Y	03-5757-7070
GFJ	03-6428-3795
JANA	03-6428-3795
ALO	01-20-029-222
SNA	01-20-37-283

<http://www.tokyo-airport-bldg.co.jp/>



Airport Services

Information	Shop
Toilets	Restaurant
Nursery	Cash Service
Elevator	Police
Coin Lockers	Lost Property Office
Cart Pool	Post
Bus	Smoking Room
Taxi	Baggage Delivery Service
Rent-a-car	Barber
Exchange	Moving Side Walk