

COVID-19 FAQ (Last update : 05/13/2021)

Contents

I JUST ARRIVED IN IWAKUNI FROM ANOTHER COUNTRY.....	1
Upon landing in Iwakuni what should I do?.....	1
I FEEL ILL.....	2
RESTRICTION OF MOVEMENT.....	2
What is Restriction of Movement (ROM)?	2
Who is subject to ROM?.....	2
PCS TO IWAKUNI.....	3
How can I best prepare for PCS to Iwakuni?.....	3
PCS SPONSORSHIP	3
How can I become a sponsor?	3
What are sponsors responsible for?	3
How do I sign up for sponsorship training?	3
How can I ensure I am reimbursed for any expenses incurred on behalf of the person I am sponsoring?	3
If I get a SPOA from the sponsee, and I am given permission to accept their household goods, am I then liable if something is lost, damaged, or broken?.....	3
PCS WITH PETS.....	3
How many spots for pets are available on each Patriot Express? Does this number vary from Army to Navy to Marine, etc?	3
How do I/can I walk an animal for someone in ROM if the animal is under quarantine as well?.....	4
If PCS'ing with a pet, should the sponsor get a SPOA even if nothing needs to happen while they are in ROM?	4
Can a pet that arrives on the Patriot Express be fostered by a family not in a ROM status?.....	4
ADDITIONAL LINKS AND RESOURCES:.....	4
III MEF COVID-19 information.....	4
Centers for Disease Control and Prevention (CDC).....	4
World Health Organization (WHO)	4
Military OneSource	4

I JUST ARRIVED IN IWAKUNI FROM ANOTHER COUNTRY

Upon landing in Iwakuni what should I do?

If arriving via the Patriot Express:

You will be greeted by a sponsorship coordinator and undergo a brief medical screening at the AMC terminal. From there you, and any family members you have with you, will be shuttled by your unit to either the barracks, BOQ, temporary lodging, or family housing to conduct 14 days of restriction of movement (ROM).

If arriving via commercial air, train, taxi, or bus:

Do not simply come aboard the base yourself. If you have a sponsor and have contacted your gaining command or work center, transportation from outside the base to inside the base should have been pre-coordinated. Once you arrive aboard the base, you will be taken to either the barracks, BOQ, temporary lodging, or family housing to conduct 14 days of ROM.

If that transportation was not pre-coordinated or you do not have a sponsor appointed to you, contact your oncoming chain of command immediately. They should be arranging transportation for you from the airport/train station/bus depot/front gate drop off point to where you will be staying.

If all else fails, upon arriving at the front gate of MCAS Iwakuni, contact the Command Duty Officer (CDO) at 0827-79-4001 to ensure receiving you aboard the base is done with precautions in mind.

I FEEL ILL

If you are feeling ill with flu-like symptoms, immediately notify your chain of command, stay at home as a precaution, do your best to avoid contact with others, and contact the BHC at 0827-94-8100 to report your symptoms. Do not go to the BHC without calling first.

Upon notification to the BHC that you are feeling sick, they may simply advise you to remain home and monitor your symptoms. Keep both the BHC and your chain of command apprised of your status and ensure your chain of command, friends, or family are providing you with necessities while you continue to avoid contact with others.

RESTRICTION OF MOVEMENT

What is Restriction of Movement (ROM)?

ROM is restriction of movement in order to mitigate risk of possible exposure to COVID-19 down to a more manageable level.

Those undergoing ROM are not suspected of having COVID-19, they are undergoing ROM as a precautionary measure to mitigate risk and in an abundance of precaution for the health of everyone.

While on ROM you are restricted to your quarters, you cannot go anywhere outside of your ROM location, typically for 14-days.

If you are on ROM, do not leave your quarters until your ROM period ends, under any circumstance, unless you have a medical emergency. If you have a medical emergency contact the Branch Health Clinic at 0827-94-8100.

Who is subject to ROM?

Any SOFA-member aboard MCASI who arrived to the air station from anywhere in the world, on or after 13 March, will conduct 14-days of ROM upon arrival, without exception.

If you had close physical contact with someone on ROM, you may also be subject to ROM and should contact your chain of command for guidance.

I am on ROM and I've had a medical emergency, who do I call?

For emergencies, call 119 from any phone and identify yourself as a ROM residence.

For medical non-emergencies, call the Branch Health Clinic at 0827-94-8100.

PCS TO IWAKUNI

How can I best prepare for PCS to Iwakuni?

The best way to prepare is to maintain contact with your sponsor or unit and complete the checklist that applies to your status (unaccompanied, accompanied, civilian) on the PCS page of this website.

PCS SPONSORSHIP

How can I become a sponsor?

People are sponsors once appointed by their chain of command. If you are interested in becoming a sponsor for a person or family PCS'ing into your unit, contact your chain of command.

What are sponsors responsible for?

Sponsors are responsible for helping their person or family PCS by ensuring each item on the sponsor checklist is completed. Sponsors are expected to reach out to the person or family they are sponsoring upon completion of sponsorship training.

Sponsors are not responsible financially and should work out electronic payment options to be reimbursed by the person they are sponsoring (Paypal, Venmo, Zelle, NavyFed, etc.). Sponsors should keep all receipts and log all expenses paid.

How do I sign up for sponsorship training?

Call DSN 253-3542 or from a cell phone at 0827-79-3542.

How can I ensure I am reimbursed for any expenses incurred on behalf of the person I am sponsoring?

Set up an electronic payment option with the person you are sponsoring well before you incur any expenses on their behalf.

In the event the person you are sponsoring is not reimbursing you, let your chain of command know and cease incurring expenses on their behalf.

If I get a SPOA from the sponsee, and I am given permission to accept their household goods, am I then liable if something is lost, damaged, or broken?

If the sponsee provides their sponsor with a SPOA, the sponsor will have the ability to accept their personal property, but the sponsor then assumes liability for the shipment. This is why if the sponsor is accepting the sponsee's home goods shipment, it is highly recommending that the sponsee is present via video chat, if possible, throughout the entire process to verify their own household goods.

PCS WITH PETS

How many spots for pets are available on each Patriot Express? Does this number vary from Army to Navy to Marine, etc?

The Patriot Express is able to carry 10 pets in the cabin and 10 pets in the cargo area on each flight. With all Distribution Agencies (Navy, Marine Corps, Air Force, Army) within the Pacific (i.e. Okinawa, Iwakuni, Yokota) having access to book passenger travel and pets on the PE, pet reservations are first come, first serve. Flight manifest are posted 90-120 days

from the scheduled departure month, so it is important that you make reservations for your pet on the Patriot Express as soon as possible.

How do I/can I walk an animal for someone in ROM if the animal is under quarantine as well?

If the owner and pet just arrived to Iwakuni, the pet itself is under a quarantine of its own: rabies quarantine. The pet must do its initial quarantine exam at the VTF once the owner's ROM is over, but that rabies quarantine means the pet cannot come into contact with any other person or animal outside of its own family.

If PCS'ing with a pet, should the sponsor get a SPOA even if nothing needs to happen while they are in ROM?

We highly recommend SPOAs for pets. If an emergency does happen, that SPOA will allow the sponsor to bring the pet to the VTF under emergency circumstances for life-saving care.

Can a pet that arrives on the Patriot Express be fostered by a family not in a ROM status?

If families with pets are not occupying family housing upon arrival (where their pet can stay with them), the family must inquire if there is room at the Barking Lot for the pet as the first preferred alternative. If room at the Barking Lot is not available, the TLF is the second preferred option. Pets cannot come into contact with anyone outside the pet's family while the pet is undergoing rabies quarantine. That quarantine cannot be cleared until the pet goes to the VTF. ONLY if there is no room at the Barking Lot or TLF can the sponsor inquire about fostering an incoming pet- this is coordinated through the VTF, and the foster must not have any other pets.

ADDITIONAL LINKS AND RESOURCES:

III MEF COVID-19 information

<https://www.iiimef.marines.mil/Coronavirus/>

Centers for Disease Control and Prevention (CDC)

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>

World Health Organization (WHO)

<https://www.who.int/emergencies/diseases/novel-coronavirus-2019>

Military OneSource

www.militaryonesource.mil/coronavirus