MCAS Iwakuni AMC Passenger Terminal

Contact Information

- Passenger Service Agent DSN:
 - o **253-5509**
 - o 253-3947
 - o **253-5507**
 - o 253-5506
- Passenger Service Email SMB
 - o M IWKN SMBIwakuniSpa@usmc.mil
- Facebook page
 - MCAS Iwakuni Passenger Terminal (https://www.facebook.com/IwakuniPassengerTerminal/)
- Channel 28 on AFN Iwakuni

Frequently Asked Questions

- 1. What documents do I need for Space-A?
 - Leave paper work approved and started
 - Exception to policy signed by an O-6
 - COVID-19 test results
- 2. What documentation do I need to travel if I'm a recovered positive?
 - Proof of COVID-19 positive results.
 - Written documentation from treating physician indicating:
 - Date of symptoms onset
 - Start of the 3 month (90 day) period
 - Traveler has recovered
- 3. Can I book my flight for the Patriot Express at the terminal?
 - No, we do not book flights for the Patriot Express, contact your local DMO office or local PSD office.
- 4. Do I need a COVID-19 test result even if I'm vaccinated?
 - Yes, it is required for any flights outside of Japan.
 - You do not need a COVID-19 test if you are traveling within Japan.

- 5. Do I book my pet space at the AMC Passenger Terminal?
 - No, at the AMC terminal we can only provide the weight and measurement form for the pet. The local DMO office books pet spaces for passengers.
- 6. Can my pet use Space-A?
 - No, Pets are not authorized for Space-A travel.
- 7. Can I reserve a seat for Space-A?
 - No, seats for Space-A are first come first serve if there is any availability.
- 8. How many bags am I authorized to travel with on the Patriot Express?
 - Two checked-in Luggage, weighing 70lbs each.
 - Any Luggage weighing more than 70lbs will cost \$125
 - Deployment Bags can weigh up to 100lbs
- 9. What time is Early Baggage Check-in for the Patriot Express?
 - 1700 1800 a day prior to the departure date.
- 10. What is the Check-in time for the outbound Patriot Express flight destined to Seattle, Washington?
 - No earlier than 0730 and no later than 0900. (Times may change due to flight changes. Please visit <u>our Facebook page</u> for further updates.)